From: Ring Support
To: Hachigian Susanne
Subject: Re: Dropped Chat
Date: Tuesday, November 6, 2018 4:09:36 PM

Hi Neighbor,

Thank you for contacting Ring Community Support!

Sorry we missed you!

We appreciate the time you took to reach out for assistance and wanted to see if your issue was resolved or questions were answered.

I can certainly understand your concerns with making sure you get what you were promised, please email neighbors.iacp@ring.com and they will be able to follow up with your and get you on track! We appreciate your time and being our neighbor.

If you need additional assistance, please feel free reply to this email and I or a member of my team will assist you.

You can reach us via phone at US +1(800) 656-1918 or INTL +1(310) 929-7085 or by emailing your question to help@ring.com. We are also available for chat via our website at www.ring.com.

Thank you again for contacting Ring!

Thank You,

Jeffrey C.
On Tue, Nov 6, 2018 9:01 PM, wrote:

> I am closing this chat window due to non response, but you can always chat back in for further assistance. Thank you for contacting Ring Community Support, and have a great day!
>
> On Tue, Nov 6, 2018 8:59 PM, wrote:
>> If not, I'll be closing this Chat Window, but we're still here for you if you want to chat again!
>>
>> On Tue, Nov 6, 2018 8:57 PM, wrote:
>>> Are you still with me?
>>>
>>> On Tue, Nov 6, 2018 8:54 PM, wrote:
>>>> Thanks for contacting Ring, my name is Jeff! I look forward to working with you today! May I please start with who I have the pleasure of speaking with today to go with the email you provided associated with your ring account?
>>>>
>>>> On Tue, Nov 6, 2018 8:49 PM, wrote:
>>>>> File attached

On Tue, Nov 6, 2018 8:49 PM, wrote:
I was told by Brian that I needed to provide a copy of my badge from the conference, I just got my daughter to send me a photo of it.

On Tue, Nov 6, 2018 8:49 PM, wrote:
I was just online with Brian in regards to an event I went to, the IACP Chief Conference. At that event, I attended a Ring Party where Shaq was in attendance. We were told that everyone who attended would get five free ring doorbells. The other attendees all got their emails for their free items, but I did not

On Tue, Nov 6, 2018 8:47 PM, wrote:
Great! Someone will be with you shortly.

On Tue, Nov 6, 2018 8:47 PM, wrote:
shachigian@village-npb.org

On Tue, Nov 6, 2018 8:47 PM, wrote:
Thanks! Now can we get your email?

On Tue, Nov 6, 2018 8:47 PM, wrote:
Sales & Product Information

On Tue, Nov 6, 2018 8:46 PM, wrote:
In order to connect you to the right team, please CLICK below to SELECT from the list, then hit SUBMIT.

On Tue, Nov 6, 2018 8:46 PM, wrote:
I need assistance

CAUTION – This email originated from outside of the Village. Please do not open any attachments or click on any links from unknown

sources or unexpected email.